

TWEED CITY 'THE ELF CONCIERGE' PROMOTION 2025

TERMS AND CONDITIONS

1. The Promoter is Lendlease Property Management (Australia) Pty Ltd of Level 14, Tower Three, International Towers Sydney, Exchange Place, 300 Barangaroo Avenue, Barangaroo, NSW, Sydney 2000 (Lendlease). Contact number is 1800 233 066.
2. Only residents of Australia aged 16 years of age or older (**Participant**) are eligible for the Competition. Participants under 16 years of age must obtain the prior permission of a parent or guardian over the age of 16 years to enter the Competition.
3. The following person(s) are ineligible to enter the Competition:
 - a) employees of:
 - I. the Promoter; and
 - II. the Promoter's related bodies corporate (as that expression is defined in the Corporations Act 2001 (Cth)) and associated agencies, companies and contractors; or
 - b) members of the Immediate Families of the employees referred to at paragraph 2(a).

Immediate family means any of: a spouse or domestic partner, ex-spouse or ex-domestic partner, de-facto spouse or ex-de-facto spouse, child or step child (whether natural or by adoption), parent, step parent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, step brother, step sister or first cousin.
4. The Promotion will be conducted at Tweed City Shopping Centre, 54 Minjungbal Drive, Tweed Heads South, NSW 2486 and commences from 10.00am on Monday 1 December 2025 until 1.00pm on Friday 12 December 2025, or once the allocated Prizes have been exhausted (**Promotion Period**).
5. The Promoter may extend the Promotion Period at its sole discretion (Extended Promotion Period). Details of any Extended Promotion Period will be posted on www.tweedcity.com.au. References in these terms and conditions to the Promotion Period include any Extended Promotion Period, where applicable.
6. The Prize is selected at random by visiting The Elf Concierge and following the promotion instructions. The Promoter will make available 100 prizes per day and a total of 1200 Prizes during the Promotional Period, with a Total Prize Pool Value of \$17,943.93 as specified below:

Prize List	Qty	Prize Value	Total Value
Tweed City - Gift Card	180	\$10.00	\$1,800.00
HOYTS - Movie Pass	360	\$50.00	\$9,000.00
G-Free Donuts - 4-pack Donuts	180	\$16.00	\$2,880.00
Boost Juice - Gift Card	10	\$10.00	\$100.00
Just Sunnies - Gift Card	15	\$20.00	\$300.00
Australian Skin Clinics - Gift Voucher	18	\$25.00	\$450.00
Grill'd - Gift Card	10	\$10.00	\$100.00
Sushi Hub - Voucher	10	\$10.00	\$100.00
Zarrafra's - Gift Card	10	\$5.00	\$50.00
Zarrafra's - Complimentary Beverage	10	\$5.00	\$50.00
Dusk - Assorted Candle 90g	40	\$19.99	\$799.60
Dusk - Assorted Hand Cream 100ml	12	\$24.99	\$299.88
Sportsgirl - Marble Hair Clip	2	\$12.95	\$25.90
Sportsgirl - Assorted Face Sheet Mask 20ml	10	\$5.99	\$59.90
Sportsgirl - Assorted Hair Mask 20ml	10	\$5.99	\$59.90
Sportsgirl - Bronze Complexion Drops (Jojoba seed oil, niacinamide) 30ml	12	\$16.95	\$203.40
Tweed Health Foods - Assorted Funday Natural Sweets 50g	12	\$5.00	\$60.00
Tweed Health Foods - Assorted Loco Love Artisan Chocolate 35g	15	\$6.50	\$97.50
Tweed Health Foods - Assorted Loco Love Bon Bon (Gemstone, chocolate, affirmation card)	7	\$17.55	\$122.85
Tweed City Coffee Card	277	\$5.00	\$45.00
TOTAL	1200		\$16,603.93

7. To enter Promotion, the Participant must provide personal details including full name and email address for the Promoter to record, consent to receiving centre news updates from Lendlease Property Management (Australia) Pty Limited via email and present original instore printed receipt, evidencing a minimum spend of \$50.00 or more in one single transaction during the Promotion Period at participating Tweed City retailers **excluding supermarkets (Coles and Woolworths)**. If the Participant is under the age of 16 years, the Participant's parent or guardian must accompany the Participant in order to collect the Prize and the Prize will be awarded to the Participant's parent or guardian.
8. **Emailed store receipt/s will not be accepted** from participating retailers and must be purchased in-store at Tweed City during the Promotion Period.
9. To redeem a Prize the Participant must visit The Elf Concierge located near Peter Alexander, during opening hours of 10.00am to 1.00pm, during the Promotion Period or once the allocated Prizes have been exhausted (whichever comes first).
10. The receipt/s must be dated between the Promotion Period of Monday 1 December 2025 until Friday 12 December 2025 (inclusive). Receipts outside of these dates will not be accepted.
11. For the Participant to be eligible to compete in the Promotion, the Participant must enter the Promotion:
 - a) within the Promotion Period;
 - b) in the strict manner specified in these terms and conditions;
 - c) by the method specified in these terms and conditions for the Promotion; and
 - d) relying on a receipt/s dated within the Promotion Period.
12. A maximum of one Prize per day can be claimed by a Participant throughout the Promotion Period. Once a receipt has been presented and validated by the Promoter, no balance amount or part thereof can be used for future redemptions.
13. A maximum of one receipt can be submitted to evidence the total minimum spend required.
14. The Promoter reserves the right to mark a receipt to signify the receipt has been used to redeem a Prize.
15. Participating retailers for this Promotion include Tweed City retailers **excluding supermarkets – Coles and Woolworths (Participating Retailer)**. Bill payments such as the payment of credit card bills, bank transactions, bank fees and charges, insurance premium payments, private health premium payments, and service bills (such as gas, electricity, rates and phone bills) are not accepted as part of this Promotion. Receipts from the purchase of gift vouchers, lottery products, alcohol, prescriptions, medication, medical appointments, dental appointments, or tobacco products are not accepted.
16. The Prize is not redeemable for cash.
17. The Prize is personal to the winner. It cannot be transferred, exchanged or otherwise dealt with.
18. The Promoter assumes no responsibility for lost, misplaced, destroyed or stolen Prizes once they are claimed.
19. The Promoter reserves the right to refuse this offer to any person and reserves the right to request winners to provide proof of age and identity and eligibility to participate in the Promotion. In the event that a winner cannot provide suitable proof, the winner will forfeit the Prize in whole and no substitute will be offered.
20. Nothing in these terms and conditions is intended to exclude, restrict or modify rights which the Participant may have under any law (including the Australian Consumer Law) which may not be excluded, restricted or modified by agreement ('Your Consumer Rights'). Subject to Your Consumer Rights, the Promoter is not liable for any loss or damage however caused (including by negligence), suffered or incurred in connection with the Promotion or any Prize. Any condition or warranty which would be implied by law into these terms and conditions is excluded.
21. As a condition of accepting a Prize, the winner (or the winner's parent or guardian), and any other person(s) sharing the Prize with the winner, may be required to sign legal documentation as and in the form required by the Promoter including but not limited to a further agreement to exclude liability of the Promoter for certain loss, damage or injury arising from the use or participation in a Prize to the extent the Prize is or includes a recreational service or activity.
22. The Promoter may cancel the Promotion and not award the Prize(s) where circumstances beyond the Promoter's reasonable control prevent the Promoter from providing the Prize(s). Should the Promoter cancel the Promotion the Promoter will:
 - a) advertise that the Promotion has been cancelled by placing a notice on the Promotion's website at www.tweedcity.com.au
 - b) promptly destroy all entries received; and
 - c) not use the personal information that any Participant has provided on the entry form.
23. All Prizes are accepted entirely at the risk of the winner, and the Promoter excludes all warranties in connection with any Prize to the extent permitted by law. The Promoter reserves the right to substitute any Prize with a Prize of equal or greater value (including where the Prize is unavailable) for whatever reason, subject to approval of the gaming authorities in each State and Territory where required. The Prize and/or any element of the Prize must be taken as stated and cannot be varied by the winner. No compensation will be payable if the

winner is unable to use their Prize and/or any element of the Prize as stated.

24. The Promoter will not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury, loss or damage suffered or sustained (even caused by negligence) in connection with accepting or using a Prize or participating in this Promotion, except for any liability which cannot be excluded by law. The Promoter is not responsible for defective Prizes, lost or stolen Prizes or misuse of any Prizes. All entrants release from, and indemnify the Promoter against, all liability, cost, loss or expense arising out of acceptance of any Prize(s) or participation in this Promotion including (but not limited to) personal injury and damage to property and whether direct or consequential, foreseeable, due to some negligent act or omission or otherwise.
25. The Promotion is in no way sponsored, endorsed, administered by or associated with Facebook or Instagram. The Participant irrevocably releases Facebook and Instagram from any liability arising out of or in connection with this Promotion.

Privacy Statement

Personal information you provide to Lendlease Property Management (Australia) Pty Ltd by completing this entry form (or otherwise providing your details) may be used for purposes related to the operation of our business including administering the relevant Competition/Promotion, advising you and the public if you are the winner, providing and improving our products and services and, unless you opt out on the entry form or by contacting us, communicating with you on an ongoing basis for market research and/or with information about any products or services we think you may be interested in at Tweed City Shopping Centre. This may be by any means of communication including telephone and electronic messages (e.g. email). If the information requested is not provided, you will not be able to enter the Competition/Promotion.

We take steps to ensure that we only collect personal information which is relevant to our dealings with the particular individuals with which we are reasonably necessary for the Competition/Promotion or our other business activities.

We generally collect personal information directly from individuals through our marketing, sales, business development, operations, human resources, research or other activities. However, in some cases, personal information may be collected from third parties such as real estate agents, government bodies and other Lendlease Group entities.

We may disclose your personal information to other Lendlease Group entities, or a third party service provider, or other entities that assist us in running our business. We may disclose your personal information to entities located overseas. Further information on how we may disclose your personal information can be found in our Privacy Policy.

Our Privacy Policy can be found on our website, www.lendlease.com/au/privacy/. Our Privacy Policy contains information about how you may obtain access to and seek correction of personal information that we hold about you, how to make a complaint about an alleged breach of the Australian Privacy Principles, and how your complaint will be dealt with. Alternatively, for further information please contact our Privacy Officer at privacy@lendlease.com or call 1800 233 066.

References to 'we' and 'us' in this statement include the owners of Tweed City Shopping Centre.